



# PRICE LIST

Effective: May 1, 2021

## 800-234-1343

2915 Parkway Street - Lakeland, FL 33811

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To Order Call: 800-234-1343 or 863-647-2000

Prices and Specifications subject to change without notice. Prices F.O.B. Lakeland, FL

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# TERMS AND CONDITIONS OF PURCHASE

2021 marks the 38th year Wilkerson Instrument Company has produced industrial grade process control instrumentation. It is our mission at our facility to produce the highest quality, most reliable products possible at a reasonable price and follow up that commitment with superior customer service, application support and outstanding warranty coverage. This is all part of the total package Wilkerson Instrument Company provides our customers with each and every purchase.

## **FAST DELIVERY**

Most orders are shipped in three (3) business days WITH NO HANDLING OR EXPEDITING CHARGES EVER. Delivery times will vary depending on the ship method chosen and customer's geographic location. Large quantities and special orders may require more time. Be sure to ask your sales representative if you require expedited service or need to request a specific ship date.

## **SHIPMENTS**

Standard shipments are UPS Ground at our volume discounted rates. All other UPS services are also available, should you need expedited delivery. Fed Ex., DHL, and USPS are available if requested. Any of these services can be C.O.D. at additional cost.

## **TERMS**

Terms of payment include;

- 1%15, Net 30 days from invoice date for open account customers.
- MasterCard, Visa, Discover and American Express are accepted for your convenience.
- All prices are quoted F.O.B. Lakeland, Florida, USA.

PRICES AND SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE.

## **CANCELLATION OF ORDERS AND RESTOCKING**

In most cases, our "expedited" shipment commitment requires that we start manufacturing your order the day we receive it. Please be sure of your needs and specifications before ordering.

All returned orders are subject to a restocking charge of 20%, plus 10% per month from the Wilkerson Instrument Co., Inc. invoice date.

"Specials" cannot be returned for credit.

Scheduled orders with requested ship dates cancelled 5 business days or less before scheduled shipment are subject to a cancellation charge of 20%.

## **NEW CUSTOMERS**

New customers desiring to open an account should supply:

- Three "trade" credit references.
- Bank reference, account number and contact information.
- Names of Accounts Payable Supervisor and Controller.

Credit checks are usually done by fax and require approximately three (3) business days.

## **DOCUMENTATION**

Each product is shipped with appropriate information for installation, operation, and calibration. Please contact the factory regarding any inquiries or additional questions you may have. All documentation can be downloaded from [www.wici.com](http://www.wici.com).

# TABLE OF CONTENTS

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	PAGE
Terms and Conditions .....	2
<b>MIGHTY MODULE Series</b>	
Mighty Module Transmitters .....	4
Mighty Module Alarms .....	5
<b>Plug In Modules</b>	
<b>FR Series (Field Rangeable Alarms)</b>	
FR Series .....	5
<b>DIN Rail Mounted</b>	
DIN/MOD Series .....	6
DR Series .....	6
<b>Digital Process Indicators</b>	
DIS Series I .....	6
DIS Series II .....	7
LP400 Loop Powered Series .....	7
<b>Two Wire Transmitters</b>	
SF1000 Series .....	8
SR2000 Series .....	8
TW300 Series .....	8
TW8000 Series .....	9
<b>Level Monitor and Control</b>	
LM1000 Series .....	9
LS1000 Level Sensor .....	9
<b>MOSCAD Interface Products</b>	
SIB-V245/V453 .....	9
SIB-MCE-T1 .....	9
<b>Wireless Signal Conditioners / Alarms</b>	
DR Series .....	9
DR Series Antennas .....	10
DR Series Accessories .....	10
DR Series Enclosures .....	10
Customer Service and Warranty Policy .....	11

# MIGHTY MODULE

## SERIES SIGNAL CONDITIONERS



### PLUG-IN PRODUCTS

		<b>PRICE</b>
MM3200	Valve controller	\$ 330
MM4001	RTD transmitter	325
MM4001ISO	Isolated RTD transmitter	400
MM4003	Potentiometer transmitter	285
MM4003ISO	Isolated Potentiometer transmitter	365
MM4010	DC transmitter	245
MM4010WR	DC transmitter, wide-ranging	285
MM4050	Low input DC transmitter, <50 mV span	305
MM4051	Bridge transmitter	325
MM4100	Thermocouple transmitter	325
MM4100L	Thermocouple transmitter linearized	350
MM4130	Isolated thermocouple transmitter	425
MM4130L	Isolated thermocouple transmitter linearized	440
MM4300A	Limited range DC isolated transmitter	250
MM4300	DC isolated transmitter	375
MM4310	DC isolated transmitter, <50 mV Span	420
MM4380A	Wide ranging DC to DC isolated transmitter	400
MM4400	DC Summing transmitter $Y=(A+B+C+D)/4$	355
MM4401	DC Summing transmitter $Y=(A+B+C)/3$	355
MM4402	DC Summing transmitter $(A + B)/2$	355
MM4403	DC Summing / Difference transmitter $Y=(A+B+C-D)/3$	355
MM4404	DC Summing / Difference transmitter $Y=(A+B-C-D)/2$	355
MM4405	DC Difference transmitter $Y=(A-B-C-D)$	355
MM4406	DC Summing / Difference transmitter $Y=(A+B-C)/2$	355
MM4407	DC Difference transmitter $Y=(A-B-C)$	355
MM4408	DC Difference transmitter $(A - B)$	355
MM4410	DC Multiplier transmitter $(A \times B)$	445
MM4420	DC Divider transmitter $(A/B)$	445
MM4431	DC Power function transmitter $(Y = X^M)$	445
MM6010	Isolated AC voltage and current transmitter	400
MM7010	Frequency transmitter	410
MM7010ISO	Isolated frequency transmitter	485
MM9046	DC power supply	130

### MIGHTY MODULE OPTIONS

		<b>ADD</b>
B	(Thermocouple input only) Downscale output on burnout	\$ 20
DC Power	Inverter isolated 24VDC power (not available on MM9046)	100
	Inverter isolated 24VDC power for MM4300A, MM4380A only	40
OC	Open collector (nnp) output (MM7501 only)	0
P	(Frequency input only) Internal 10K ohms pullup resistor	0
SR100	0.1 ohm, 1%, 7 W shunt resistor	15
RT	Reverse-acting transmitter output	20
U	All circuit boards conformal coated for protection against moisture (per unit)	20
V	Pulse output (16V, 240 ohms source) (MM7501 only)	0
ISO	Isolated output for math function modules	80

# MIGHTY MODULE SERIES LIMIT ALARMS



## FIELD RANGEABLE PLUG-IN LIMIT ALARMS

		<b>PRICE</b>
FR1000 .....	DC Input Single Alarm with Adjustable Deadband and Jumper Selectable Latching .....	\$ 250
FR1020 .....	DC Input Dual Alarm with Adjustable Deadband and Jumper Selectable Latching .....	340

## FIXED RANGE PLUG-IN LIMIT ALARMS

### SINGLE ALARM, ADJUSTABLE DEADBAND (0.5-100%)

		<b>PRICE</b>
MM1000 .....	DC Voltage or Current Input .....	\$ 240
MM1000A .....	DC Voltage or Current Input .....	200
MM1005 .....	4/20 mA DC Input with 24 VDC Power Supply .....	315
MM1200 .....	Thermocouple Input .....	330
MM1400 .....	RTD Input .....	330
MM1500 .....	Strain Gauge (Bridge) Input .....	330
MM1600 .....	AC Voltage or Current Input .....	330
MM1700 .....	Frequency Input .....	330
MM1800 .....	Potentiometer Input .....	330

### SINGLE ALARM, LATCHING

		<b>PRICE</b>
MM1010 .....	DC Voltage or Current Input .....	\$ 285
MM1210 .....	Thermocouple Input .....	375
MM1410 .....	RTD Input .....	375
MM1510 .....	Strain Gauge (Bridge) Input .....	375
MM1610 .....	AC Voltage or Current Input .....	375
MM1710 .....	Frequency Input .....	375
MM1810 .....	Potentiometer Input .....	375

### DUAL ALARM, FIXED DEADBAND (0.5%)

		<b>PRICE</b>
MM1020 .....	DC Voltage or Current Input .....	\$ 320
MM1220 .....	Thermocouple Input .....	415
MM1420 .....	RTD Input .....	415
MM1520 .....	Strain Gauge (Bridge) Input .....	415
MM1620 .....	AC Voltage or Current Input .....	415
MM1720 .....	Frequency Input .....	415
MM1820 .....	Potentiometer Input, Dual Alarm .....	415

### MM SERIES ALARM OPTIONS

		<b>ADD</b>
A .....	(Dual Alarms only) Top-accessed screwdriver adjustable deadbands .....	\$ 85
B .....	(Thermocouple input only) Downscale output on burnout .....	20
D .....	(Dual Alarms only) Latching alarms .....	85
DC .....	Inverter isolated 24 VDC power .....	100
	(Not available on MM1005.) .....	
	(FR Series only) .....	80
E .....	(RTD input only) 11-pin configuration (20-pin is standard) .....	0
P .....	(Frequency input only) Internal 10 kilohms pullup resistor. ....	0
R .....	Reverse sense: .....	
	Single alarms .....	20
	Dual alarm .....	35
S .....	(DC input only) Low input voltage (Not available with wide-range input) .....	45
SR100 .....	0.1 ohm, 1%, 7 W shunt resistor .....	15
U .....	All circuit boards conformal coated (per unit) .....	20
V .....	Relay driver output .....	
	Single alarm .....	20
	Dual alarm .....	35

### MOUNTING HARDWARE FOR ALL MIGHTY MODULES

		<b>PRICE</b>
MP008 .....	Molded plastic socket with screw terminals (8-pin) .....	\$ 15
MP011 .....	Molded plastic socket with screw terminals (11-pin) .....	20
DMP008 .....	Molded plastic socket, DIN-rail mount (8-pin) .....	15
DMP011 .....	Molded plastic socket, DIN-rail mount (11-pin) .....	20
CLP-1 .....	Hold-down clip for Mighty Modules (for use with MP008 and MP011) .....	15
TRK48 .....	48" Plastic Snap-Track (Accepts MP008 and MP011) .....	25
HKB-HK2D-8 .....	Explosion-proof housing with 2" dome cover and 8-pin socket (Killark HK Series). For standard-height, 8-pin Mighty Modules .....	295
HKB-HK2D-11 .....	Explosion-proof housing with 2" dome cover and 11-pin socket (Killark HK Series). For standard-height, 11-pin Mighty Modules .....	295



# SERIES SIGNAL CONDITIONERS



		<b>PRICE</b>
DM3801 .....	Valve Controller .....	\$ 440
DM4001 .....	RTD .....	415
DM4003 .....	Potentiometer .....	370
DM4051 .....	Strain Gauge (Bridge) .....	415
DM4130 .....	Thermocouple .....	415
DM4300A .....	DC to DC (Standard) .....	290
	(High speed) .....	320
DM4380A .....	DC to DC .....	385
DM4391 .....	Loop Powered Isolator	
	DM4391-1 (Single channel) .....	235
	DM4391-2 (Dual channel) .....	435
DM6010 .....	AC RMS .....	440
DM7010 .....	Frequency .....	415

## DIN MOD SERIES OPTIONS

24VDC Power .....	<b>PRICE</b>
	\$ 65



# SIGNAL CONDITIONERS



		<b>PRICE</b>
DR4300 .....	DC to DC Fixed Range .....	\$ 255
DR4380A .....	DC to DC Field Rangeable .....	355
DR4302 .....	Single Input, Dual Isolated 4/20 mA Output (Splitter) .....	280
DR1920 .....	Back-Up Pump Controller / Alarm .....	360
DR6305 .....	3-Phase, Phase Monitor Transmitter and Alarm .....	390



## DIN MOD SERIES ACCESSORIES

DR1 .....	35mm Symmetrical DIN Rail, 1 meter length .....	\$ 20
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# PROCESS INDICATORS



## 3.5 DIGIT DISPLAY

		<b>PRICE</b>
DIS471 .....	DC Input Process Indicator with Field Replaceable Range Card .....	\$ 265
DIS471-24 .....	4/20 mADC Input, Provides 24 V for external use .....	290
DIS472 .....	AC Input Process Indicator .....	330
DIS473 .....	RTD Input Process Indicator .....	330
DIS474 .....	Thermocouple Input Process Indicator with Field Replaceable Range Card .....	460
DIS475 .....	Frequency Input Process Indicator .....	330
DIS476 .....	Potentiometer Input Process Indicator .....	330
DIS471B .....	DC Powered, DC Input Process Indicator .....	265
DIS471B-24 .....	DC Powered 4/20 mADC Input, Provides 24 V for external use .....	270
DIS471B-R .....	DC Powered, DC Input Field Rangeable Indicator .....	295
DIS472B .....	DC Powered, AC Input Process Indicator .....	285

## DIS SERIES I RANGE CARDS

DIS471 RANGE CARD .....	Range Card for DIS471 .....	90
DIS474 RANGE CARD .....	Range Card for DIS474 .....	90

# DIS SERIES™

## PROCESS INDICATORS



### 3.5 DIGIT DISPLAY

		<b>PRICE</b>
DIS871 .....	DC Voltage or Current Input .....	\$ 475
DIS871-24 .....	DC Input with 24 V Power Supply for Two-Wire transmitter .....	475
DIS872 .....	AC Voltage or Current Input .....	435
DIS873 .....	RTD Input .....	485
DIS874 .....	Thermocouple Input .....	515
DIS875 .....	Frequency Input .....	490
DIS876 .....	Potentiometer Input .....	490
DIS877-1 .....	DC Multiplier Input (AxB) .....	590
DIS877-2 .....	DC Divider Input (A/B) .....	590
DIS877-3 .....	DC Power Function Input (Y=X <sup>M</sup> ) .....	590
DIS878 .....	Strain Gauge (Bridge) Input .....	510
DIS879-1 .....	DC Summing Input (A+B+C)/3 .....	510
DIS879-2 .....	DC Summing Input (A+B)/2 .....	510
DIS879-6 .....	DC Sum/Difference Input (A+B-C)/2 .....	510
DIS879-7 .....	DC Difference Input (A-B-C) .....	510
DIS879-8 .....	DC Difference Input (A-B) .....	510

### 4.5 DIGIT DISPLAY

DIS971 .....	DC Voltage or Current Input .....	515
DIS971-24 .....	DC Input with 24 V Power Supply for Two-Wire transmitter .....	515
DIS972 .....	AC Voltage or Current Input .....	480
DIS973 .....	RTD Input .....	525
DIS974 .....	Thermocouple Input .....	550
DIS975 .....	Frequency Input .....	530
DIS976 .....	Potentiometer Input .....	530
DIS977-1 .....	DC Multiplier Input (AxB) .....	635
DIS977-2 .....	DC Divider Input (A/B) .....	635
DIS977-3 .....	DC Power Function Input (Y=X <sup>M</sup> ) .....	635
DIS978 .....	Strain Gauge (Bridge) Input .....	545
DIS979-1 .....	DC Summing Input (A+B+C)/3 .....	545
DIS979-2 .....	DC Summing Input (A+B)/2 .....	545
DIS979-6 .....	DC Sum/Difference Input (A+B-C)/2 .....	545
DIS979-7 .....	DC Difference Input (A-B-C) .....	545
DIS979-8 .....	DC Difference Input (A-B) .....	545

### PROCESS INDICATOR OPTIONS

		<b>ADD</b>
SA *H(L) .....	Single Alarm .....	\$ 95
DA *H(L) .....	Dual Alarm .....	180
TX .....	Transmitter Output (isolated only) .....	115
B .....	(Thermocouples only) Downscale output on burnout .....	20
R .....	Reverse sense: Single alarm .....	20
	Dual alarm .....	35
RD .....	Reverse-acting display .....	20
RT .....	Reverse-acting transmitter output .....	20
S .....	(DISX71 only) Low input voltage (not available with wide range input) .....	55
U .....	All circuit boards conformal coated for protection against moisture .....(per unit) .....	20
WR .....	Wide range input (DC input only) .....	55

# LP SERIES™

## LOOP POWERED PROCESS INDICATORS



		<b>PRICE</b>
LP400 .....	Loop Powered Display, field mount .....	\$ 385
LP420 .....	Loop Powered Display, explosion-proof .....	600

### LP400 SERIES OPTIONS

RD .....	Reverse-acting display .....	\$ 20
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### LP400 SERIES ACCESSORIES

		<b>PRICE</b>
PMK400 .....	Pipe Mounting Kit (pipe size limited to size of strap) .....	\$ 45

# Silver Series™

## SF1000 SILVER SERIES TWO-WIRE TRANSMITTERS



		<b>PRICE</b>
SF1302 .....	Low profile, Stackable, 2-wire input RTD transmitter .....	\$ 95

## SR2000 SILVER SERIES TWO-WIRE TRANSMITTERS



		<b>PRICE</b>
SR2101 .....	DC transmitter, isolated (includes range card) .....	\$ 265
SR2300 .....	RTD temperature transmitter (includes range card) .....	210
SR2400 .....	Thermocouple transmitter, non-isolated (includes range card) .....	210
SR2401 .....	Thermocouple transmitter, isolated (includes range card) .....	265
SR2700 .....	Frequency transmitter (includes range card) .....	230
SR2800 .....	Potentiometer position transmitter (includes range card) .....	210
SR-CARD .....	Transmitter range card .....	35

## TWO-WIRE TRANSMITTER MOUNTING HARDWARE & ACCESSORIES

		<b>PRICE</b>
CLP8500 .....	Mounting clip (Killark, TW8000) .....	\$ 15
DMP2000 .....	DIN-rail mounting plate (SF1000, SR2000, TW300) .....	15
DMP8500 .....	DIN-rail mounting plate (SC5000, SC5010, TW8000) .....	20
DR1 .....	35mm Symmetrical DIN Rail, 1 meter length .....	20
HKB-HFC .....	Explosion-proof housing (Killark, TW8000) .....	210
TRK48 .....	PVC snap-track, 48 " length .....	30
TSH-A6L .....	NEMA-4 aluminum connection head (SF1000, SR2000, TW300) .....	65
XIHFCX2L .....	Explosion-proof housing (Adalet, SC5000) .....	210
XIHFGCX2L .....	Explosion-proof housing with window (Adalet, SC5010) .....	300
XJAY .....	Explosion-proof housing (SR2000, TW300) .....	150

# TW SERIES™



## TW300 SERIES TWO-WIRE TRANSMITTERS

		<b>PRICE</b>
TW301 .....	Potentiometer input .....	\$ 180
TW303 .....	RTD input .....	180
TW304 .....	Thermocouple input .....	180



## TW8000 SERIES TWO-WIRE TRANSMITTERS



		<b>PRICE</b>
TW8100 .....	DC input, non-isolated .....	\$ 285
TW8101 .....	DC input, isolated .....	415
TW8201 .....	AC input, isolated .....	425
TW8500 .....	Frequency input, non-isolated .....	295
TW8501 .....	Frequency input, isolated .....	425

## LM1000 SERIES LEVEL MONITOR AND CONTROL



		<b>PRICE</b>
LM1000-N4 .....	Level Monitor and Control, NEMA-4 Mount .....	\$ 570
LM1000-PM .....	Level Monitor and Control, Panel Mount .....	570

### LM1000 SERIES ACCESSORIES

		<b>PRICE</b>
LME-N4 .....	NEMA-4X Enclosure .....	\$ 185
LS1000 .....	Level Sensor, 40 ft. Cable .....	1000
LS1000FL .....	Level Sensor with Flange, 40 ft. Cable .....	1025

## MOSCAD INTERFACE PRODUCTS

		<b>PRICE</b>
SIB-V245/V453 .....	Interface Board for Motorola™ ACE3600 .....	\$ 355
PPS-120/24 .....	24 VDC Power Supply for SIB-V245/V453 .....	70
SIB-MCE-T1 .....	Interface Board for Motorola™ MC Edge .....	355



## WIRELESS SIGNAL CONDITIONERS, ALARMS



		<b>PRICE</b>
DR9011 .....	Point to Point Wireless Transmitter (Used with DR9021)	
-01 .....	Dual DC Input .....	\$ 830
-02 .....	Strain Gauge (Bridge) Input .....	830
-03 .....	RTD Input .....	830
DR9011R .....	Point to Point Wireless Repeater (Used with DR9011 and DR9021) .....	830
DR9021 .....	Point to Point Wireless Receiver (Used with DR9011) .....	830
DR9031 .....	Point to Point Wireless Transceiver (Complete System Requires 2 Sets, (1) DR9031TX and (1) DR9031RX at each location)	
-01 .....	Dual DC Input .....	\$ 1660
-02 .....	Strain Gauge (Bridge) Input .....	1660
-03 .....	RTD Input .....	1660



## WIRELESS SIGNAL CONDITIONERS, ALARMS

### ANTENNAS

		<b>PRICE</b>
4008 .....	7" Whip, 2.1dBi Gain .....	\$ 50
4023 .....	3" Omni, 2.1dBi Gain .....	40
4275 .....	27" Omni with Mount Bracket, 6.0 dBi Gain .....	110
4241 .....	54" Omni, 8.5dBi Gain .....	320
4009 .....	3 Element Yagi, 8.0 dBi Gain .....	115
4078 .....	5 Element Yagi, 11 dBi Gain .....	115
4079 .....	7 Element Yagi, 12 dBi Gain .....	125
4025 .....	10 Element Yagi, 14.0 dBi Gain .....	160
4152 .....	Stacked 10 Element Yagi, 16.0 dBi Gain .....	385
4063 .....	2.4 GHz, 16 Element Yagi, 14.0 dBi Gain .....	145

### ACCESSORIES

		<b>PRICE</b>
4026 .....	Antenna Adapter NF/NF Bulkhead .....	\$ 15
4024 .....	Antenna Adapter NM/NF Bulkhead (For P/N: 4023) .....	30
4044 .....	Bracket Mirror Mount NM (For P/N: 4023) .....	45
4045 .....	Ground Plane GP4 .....	10
4242 .....	Mount Bracket (For P/N: 4241) .....	45
4082 .....	Crimp Tool 400 Cable .....	70
4073 .....	Coupler 2-Port 900 MHz CC850 .....	185
4051 .....	Coupler 4-Port 900 MHz QC850 .....	200
4061 .....	Coupler 4-Port 2.4 GHz QC2400 .....	180
4062 .....	Conn 50 Ohm N-Term (For P/N: 4073,4051,4061) .....	20
4022 .....	PSP24-024S, 24 VDC 1 Amp Power Supply .....	130
4011 .....	Surge Protector NM/NF w/ Bulkhead .....	110
4035 .....	Surge Protector NF/NF w/ Bulkhead .....	110

### ENCLOSURES

		<b>PRICE</b>
ENCL901-TX .....	Pre-Wired Enclosure for Wireless Transmitters (DR9011 - DR9051R) .....	\$ 305
ENCL901-RX .....	Pre-Wired Enclosure for Wireless Receivers (DR9021) .....	305

### WIRELESS CABLES

		<b>PRICE</b>
CPT2 .....	2 Ft WBC195 Cable w/ RP-SMA & NM CONN .....	\$ 25
CPT6 .....	6 Ft WBC195 Cable w/ RP-SMA & NM CONN .....	35
CPT10 .....	10 Ft WBC195 Cable w/ RP-SMA & NM CONN .....	40
C195NM-NM-2 .....	2 Ft WBC195 Cable w/ NM & NM CONN .....	30
C400NM-NF-10 .....	10 Ft WBC400 Cable w/ NM & NF CONN .....	70
C400NM-NF-20 .....	20 Ft WBC400 Cable w/ NM & NF CONN .....	85
C400NM-NF-30 .....	30 Ft WBC400 Cable w/ NM & NF CONN .....	100
C400NM-NF-40 .....	40 Ft WBC400 Cable w/ NM & NF CONN .....	115
C400NM-NF-50 .....	50 Ft WBC400 Cable w/ NM & NF CONN .....	135
C400NM-NF-75 .....	75 Ft WBC400 Cable w/ NM & NF CONN .....	185
C400NM-NF-100 .....	100 Ft WBC400 Cable w/ NM & NF CONN .....	225
C400NM-NM-10 .....	10 Ft WBC400 Cable w/ NM & NM CONN .....	70
C400NM-NM-20 .....	20 Ft WBC400 Cable w/ NM & NM CONN .....	85
C400NM-NM-30 .....	30 Ft WBC400 Cable w/ NM & NM CONN .....	95
C400NM-NM-40 .....	40 Ft WBC400 Cable w/ NM & NM CONN .....	115
C400NM-NM-50 .....	50 Ft WBC400 Cable w/ NM & NM CONN .....	135
C400NM-NM-75 .....	75 Ft WBC400 Cable w/ NM & NM CONN .....	185
C400NM-NM-100 .....	100 Ft WBC400 Cable w/ NM & NM CONN .....	225

# CUSTOMER SERVICE AND WARRANTY POLICY

## IN WARRANTY PRODUCTS

Specific product warranty information may be obtained by referencing the user manual that was shipped with the product or by contacting the factory.

Lightning strikes, power surges, and all incorrect use and wiring are not covered by any warranty. Relays and antennas are not covered by any warranty.

All accessories carry a limited 90 day warranty.

**NOTE:** ALL WARRANTY RETURNS FOUND TO BE IN PROPER OPERATING ORDER (NO FAULTS FOUND) ARE SUBJECT TO A TEST/RECALIBRATION CHARGE OF \$50.00 PER UNIT.

## OUT OF WARRANTY PRODUCTS

Product will be considered out of warranty if it is older than the specified warranty period from the date of shipment from the factory or if in the opinion of the company, it exhibits any of the following defects:

Broken or removed warranty seal.

Usage beyond rated specifications (including lightning and power surges).

Physical abuse.

Improper installation.

Customer modification to on-board circuits without express written approval from the company.

**NOTE:** ALL OUT OF WARRANTY REPAIRS ARE SUBJECT TO A MINIMUM CHARGE OF \$55.00, OR PARTS AND LABOR COSTS, WHICHEVER IS GREATER.

## PRODUCTS NOT MANUFACTURED BY WILKERSON INSTRUMENT COMPANY INC.

All products not manufactured by Wilkerson Instrument Co. are warranted by their respective manufacturer and will carry the manufacturer's factory warranty. It is recommended that the customer first contact the original manufacturer for warranty returns. If the customer requires assistance in contacting the original manufacturer Wilkerson Instrument Company will be happy to assist.

Please do not ship non-Wilkerson Instrument Company manufactured products back to Wilkerson Instrument Company unless expressly informed to do so.

## RETURNED GOODS

CALL CUSTOMER SERVICE, 1-800-234-1343, FOR RETURN AUTHORIZATION (RMA#) ON ALL RETURNS.

Wilkerson Instrument Company strives to repair and return warranty repairs within two (2) business days after receiving the product at our factory.

## REPAIRS

RMA number must be referenced on all paperwork. This ensures that scheduled return dates will be met.

All shipments to Wilkerson Instrument Company must be freight prepaid; FOB destination (North America). Or DAP Destination for international customers. Return freight going out UPS/UPS Blue will be paid by Wilkerson Instrument Company on warranty items only.

Any special shipment methods are at the customer's expense and should be prearranged with Customer Service before return of items. All non-warranty repairs, modifications, and calibration shall be subject to parts, labor, and return shipping costs. All products should be adequately packaged to protect against shipment damage.

## RETURNS FOR CREDIT

RMA number must be referenced on all paperwork.

Product returned for credit is subject to restocking fees of 20%, plus 10% per month from the Invoice date.

